



NEWS RELEASE

FOR IMMEDIATE RELEASE

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Contact: Jay Smith
(716) 818-0678 - Cell

RURAL/METRO NAMES MICHAEL L. D’ORAZIO MANAGER OF OPERATIONAL DEVELOPMENT

(BUFFALO, N.Y.) – Rural/Metro Medical Services announced today the hiring of Michael D’Orazio as Manager of Operational Development. D’Orazio is a former Buffalo Fire Department Commissioner and current board member of the Buffalo Emergency Medical Services Board. D’Orazio will focus on Business Development by partnering with customers to address issues that will enhance customer satisfaction, and to continue to enhance the working relationships with our first responder partners in the City of Buffalo and throughout the entire Western New York community.

“Rural/Metro Medical Services is delighted to welcome an individual with the experience and background that Mike D’Orazio brings to our company that will help us enhance our relationships in the Buffalo EMS community”, said Adin Bradley, Division General Manager. “Mike’s professionalism and accomplishments speak for themselves and will go a long way in helping Rural/Metro service our customers to the best of our abilities.”

D’Orazio brings with him over twenty five years of professional service in Fire and EMS. He began his career as a Buffalo Airport Firefighter, where he worked for three years. He then began working for the City of Buffalo’s Fire Department where he remained for over twenty two years and rose through the ranks taking on duties as Lieutenant, Arson Investigator, Training Officer, and as Deputy Fire Commissioner with oversight of EMS. In 2004 then Mayor Masiello named D’Orazio Commissioner where he served until 2006. D’Orazio retired after serving as Commissioner and has remained active by serving on the Buffalo EMS Board of Advisors.

More...



481 William Gaiter Parkway Buffalo, New York 14215
Phone (716) 882-8400 Fax (716) 887-8379
www.ruralmetrowny.com





As Commissioner, D’Orazio made a noteworthy impact on the operation of the Buffalo Fire Department. Some of his primary accomplishments included:

- Identification of alternative funding sources for specialized response and command vehicles
- Initiation of a reorganization of fire stations and locations.
- Completed construction of 2 brand new fire stations and a major renovation and expansion of an existing station
- Establishment of a comprehensive apparatus replacement policy.
- Purchased 5 new engines and 2 new ladder trucks.
- Development of the City of Buffalo Comprehensive Emergency Contingency Plan
- Established Buffalo Public Access Defibrillation Program
- Coordinated the formation of the BFD Operation Safe Home Program - promoting fire safety, prevention and public education

“The Western New York Division is very dynamic and important to our business plan and D’Orazio’s experience will allow us to enhance opportunities and to focus on customer service and satisfaction,” said Jay Smith, Public Affairs Manager. “Rural/Metro values its relationship with the City of Buffalo, the surrounding municipalities and with our area medical facilities. As we strive to reach our objectives, Michael D’Orazio will become an important component of our team as we continue to remain the premier provider of Emergency Medical Services in Western New York.”

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More about Rural/Metro

Rural/Metro Medical Services is the premier provider of health and safety solutions in Western New York, providing services to more than two dozen municipalities in Erie and Niagara counties. Our crews respond to more than 100,000 calls every year, treating patients in every part of Western New York - from Buffalo to Cheektowaga, Niagara Falls to Lockport, Hamburg to Springville and every community in between. Rural/Metro also provides emergency stand-by service at most major area sporting and cultural events, including at Ralph Wilson Stadium, Shea’s Performing Arts Center, the Erie County Fair and Dunn Tire Park, to name a few. A patient focused organization, Rural/Metro is dedicated to protecting the lives in the communities we serve. We place a premium on patient care and we believe in community trust. Rural/Metro has earned the trust of Western New Yorkers by providing safe, cost-effective and reliable ambulance service that is available 24-hours a day. This is paramount, as our crews often provide medical care to people at the most critical times in their lives. Teamwork is an important part of what we do every day. Rural/Metro believes in establishing integrated partnerships, as well as efficient customer services. We work closely with hospitals, municipalities, volunteer fire companies and other professionals every day with the understanding that community health is our common objective.



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