



## **Media Advisory**

**What: National Public Safety Telecommunications Week**  
Aka: Public Safety Dispatch Week

**Where: Rural/Metro Medical Services Communications Center, 481 William L. Gaiter Parkway, Buffalo**  
Also at all area Municipal Dispatch Centers

**When: April 12-April 18<sup>th</sup>, 2009**

**Who: Emergency Medical Dispatchers**

### **Media Opportunity:**

Media is invited to stop-by the Rural/Metro Medical Services Communications Center at any point this week. Feel free to take advantage of this opportunity for video or sound, and dispatch personnel will be available for interview if desired.

### **Background:**

The week of April 12 through April 18<sup>th</sup> has been named National Public Safety Telecommunications Week by the Association of Public-Safety Communications Officials and it celebrates the



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hard work and dedication of emergency medical dispatchers throughout the nation. Dispatchers are highly trained individuals who have the ability to triage a medical emergency to ensure the appropriate response while maintaining their composure at all times. Dispatchers become counselors as well as logistical experts and provide assurance to callers that help is on the way.

For more information please call Jay Smith, Public Affairs Manager, Rural/Metro Medical Services, (716) 818-0678.



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